

Tracking Changes in Program Implementation: Findings from Multiple Rounds of the Reemployment Services and Eligibility Assessment (RESEA) Implementation Survey

Appendix: Detailed Wave 4 Survey Results

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The 2018 Bipartisan Budget Act (Public Law 115-123) amended the Social Security Act to require states to adopt evidence-based strategies in their Reemployment Services and Eligibility Assessment (RESEA) programs. The U.S. Department of Labor (DOL) is funding a portfolio of work to support increased evaluation of RESEA, deepen states' evaluation capacities, and lay the groundwork for a culture of evidence-building. To that end, DOL is delivering ongoing and extensive technical assistance to support states to meet the evidence requirements, and it conducted an implementation study that described states' RESEA programs. The implementation study identified and described specific strategies states used to integrate and align with workforce partners, select claimants for RESEA, promote high attendance rates at RESEA meetings, provide customized reemployment services, strengthen program integrity, and build evidence on program impacts.

A 2022 implementation study report drew on data from three waves of a web-based survey of all state RESEA directors. Since completion of that report, the study team conducted a fourth survey wave. A separate brief summarized the results of that fourth wave.¹ This companion Appendix to the brief includes tabulations of results for each survey question in Wave 4. Tables include the number and percentage of states that selected each response option, in addition to the number of UI claimants selected for RESEA by those states. The number of claimants was calculated from RESEA program data reported for fiscal year 2022, plus Wyoming's 2023 state plan, as Wyoming did not operate a program in 2022.² Additional information about prior survey waves and related research on RESEA program implementation is available at <https://www.dol.gov/agencies/oasp/evaluation/completedstudies/RESEA-Evidence-Building-Implementation-Study>.

¹ Epstein, Z., A. Hawthorne, and E. Copson. (2023). *Tracking Changes in Program Implementation: Findings from Multiple Rounds of the Reemployment Services and Eligibility Assessment (RESEA) Implementation Survey*. Prepared for the U.S. Department of Labor, Chief Evaluation Office. Rockville, MD: Abt Associates.

² RESEA program data are gathered from the ETA 9128 report, available at: <https://oui.doleta.gov/unemploy/DataDownloads.asp>

Q1a1: Since the end of March 2021, which aspects of your RESEA program have you changed?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Changed approach to targeting RESEA services to claimants	6	12%	188,626	20%
Changed service delivery design (e.g., in-person vs. remote provision, intensity or type of services offered, number of subsequent meetings, etc.)	32	63%	571,723	60%
Changed size and/or geographic coverage area of RESEA program	8	16%	276,321	29%
Changed RESEA staffing or resources	21	41%	307,409	32%
Changed the approach to UI eligibility and work search review	5	10%	57,105	6%
Other (please specify)	2	4%	4,851	1%
We have not changed the RESEA program	10	20%	165,045	17%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q1a2: You said your state has changed your approach to targeting RESEA services to claimants. Please identify the changes you have made.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Changed profiling model (because predictors of benefit exhaustion have changed)	2	40%	21,329	14%
Focused on claimants with a lower range of profiling scores/risk of benefit exhaustion	3	60%	136,472	87%
Implemented a random selection process	0	0%	0	0%
Changed rules for selection of veteran claimants	0	0%	0	0%
Incorporated local labor market information and economic trends	1	20%	17,023	11%
Other (please specify)	1	20%	3,737	2%
Total	5		157,232	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1a4: You said your state has changed your RESEA service delivery design. Please identify the changes you have made.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Offered more individualized reemployment services to claimants who are selected	10	31%	175,869	31%
Increased the number of RESEA meetings with claimants who are selected	8	25%	184,726	32%
Assigned more staff to work on each case	4	13%	116,124	20%
Made more referrals to workshops or other services for claimants who are selected	7	22%	42,371	7%
Conducted more follow-up with claimants to monitor and support progress finding a job	10	31%	204,974	36%
Added or expanded remote services, such as phone or videoconference meetings	25	78%	519,947	91%
Added or expanded online self-service options	6	19%	50,411	9%
Added a required job search or job readiness workshop	1	3%	5,949	1%
Reduced the extent of services provided to each claimant because of resource limitations	0	0%	0	0%
Other (please specify)	4	13%	51,509	9%
Total	32		571,723	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1a5: You said your state has changed the size and/or geographic scope of your RESEA program. Please identify the changes you have made.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Expanded RESEA to new locations in your state	6	75%	145,169	53%
Increased the number of participants served in existing RESEA locations	4	50%	145,211	53%
Reduced the number of RESEA locations in your state	0	0%	0	0%
Reduced the number of participants served in existing RESEA locations	0	0%	0	0%
Other (please specify)	0	0%	0	0%
Total	8		276,321	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1a6: You said your state has changed your RESEA program's staffing and/or resources. Please identify the changes you have made.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Hired new RESEA staff	17	81%	273,561	89%
Cut RESEA staffing	1	5%	5,366	2%
Allocated more staff time to RESEA	8	38%	73,682	24%
Allocated less staff time to RESEA	1	5%	6,380	2%
Purchased new equipment	5	24%	30,271	10%
Developed or revised data systems for RESEA	5	24%	38,949	13%
Other (please specify)	1	5%	15,778	5%
Total	21		307,409	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1a7: You said your state has changed your RESEA program's approach to UI eligibility and work search review. Please select the option that best describes your states' current approach to UI work search requirements.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Claimants are exempt from conducting work search in order to maintain UI eligibility	0	0%	0	0%
Claimants are required to conduct work search, but RESEA is not reviewing claimants'	0	0%	0	0%
RESEA is reviewing claimants' work search but is not disqualifying claimants for any	0	0%	0	0%
Other (please specify)	5	100%	57,105	100%
Total	5		57,105	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q1b1: Does your state have definitive, official plans that you have not yet implemented to change your RESEA program in response to COVID-19 or other reasons, such as changes in RESEA program rules and funding?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	15	29%	235,260	25%
No	36	71%	716,781	75%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1b2: Which of the following changes are you planning?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Changing approach to targeting RESEA services to claimants	5	33%	81,530	35%
Changing service delivery design (e.g., in-person, remote or virtual, etc.)	9	60%	89,938	38%
Changing size and/or geographic coverage area of RESEA program	1	7%	17,552	7%
Changing RESEA staffing or resources	8	53%	170,080	72%
Other (please specify)	4	27%	115,042	49%
We are not planning changes to the RESEA program	0	0%	0	0%
Total	15		235,260	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1b3: You said your state plans to change your approach to targeting RESEA services to claimants. Please identify the changes you plan to make.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Change profiling model (because predictors of benefit exhaustion have changed)	2	40%	24,793	30%
Focus on claimants with a lower range of profiling scores/risk of benefit exhaustion	2	40%	49,187	60%
Implement a random selection process	1	20%	5,971	7%
Change rules for selection of veteran claimants	0	0%	0	0%
Incorporate local labor market information and economic trends	0	0%	0	0%
Other (please specify)	1	20%	7,550	9%
Total	5		81,530	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1b5: You said your state plans to change your RESEA service delivery design. Please identify the changes you plan to make.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Offer more individualized reemployment services to claimants who are selected	5	71%	37,288	45%
Increase the number of RESEA meetings with claimants who are selected	0	0%	0	0%
Assign more staff to work on each case	0	0%	0	0%
Make more referrals to workshops or other services for claimants who are selected	4	57%	31,905	38%
Conduct more follow-up with claimants to monitor progress finding a job	1	14%	832	1%
Make more referrals to job openings	3	43%	27,513	33%
Add or expand remote services, such as phone or videoconference meetings	6	86%	75,697	91%
Add or expand online self-service options	5	71%	74,865	90%
Other (please specify)	0	0%	0	0%
Total	7		83,061	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1b6: You said your state plans to change the size and/or geographic scope of your RESEA program. Please identify the changes you plan to make.				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Expand RESEA to new locations in your state	0	0%	0	0%
Increase the number of participants served in existing RESEA locations	1	100%	17,552	100%
Reduce the number of RESEA locations in your state	0	0%	0	0%
Reduce the number of participants served in existing RESEA locations	0	0%	0	0%
Other (please specify)	0	0%	0	0%
Total	1		17,552	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q1b7: You said your state plans to change your RESEA program's staffing and/or resources. Please identify the changes you plan to make.

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Hire new RESEA staff	7	88%	126,864	75%
Cut RESEA staffing	0	0%	0	0%
Allocate more staff time to RESEA	2	25%	21,542	13%
Allocate less staff time to RESEA	0	0%	0	0%
Purchase new equipment	1	13%	17,552	10%
Develop or revise data systems for RESEA	3	38%	24,432	14%
Other (please specify)	2	25%	46,121	27%
Total	8		170,080	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q1b8: Do you expect the size of your RESEA grant to increase further in the coming two-to-three years?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	28	55%	568,245	60%
No	4	8%	25,610	3%
I don't know	19	37%	358,186	38%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q1b9: How do you expect to use any increased RESEA funding in the coming two-to-three years?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Serve more claimants	25	89%	471,275	83%
Expand RESEA to more geographic areas	3	11%	22,840	4%
Hire more staff	24	86%	491,164	86%
Purchase new equipment	14	50%	346,631	61%
Evaluate or conduct other research on the RESEA program	15	54%	376,607	66%
Other (please specify)	2	7%	57,168	10%
I don't know	0	0%	0	0%
Total	28		568,245	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q2a1: Excluding UCX claimants, which of the following <i>most accurately</i> reflect the types of claimants that your state's RESEA selection process currently targets?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Claimants who are deemed most likely to exhaust UI benefits	34	67%	807,421	85%
Claimants who are deemed somewhat more likely than average to exhaust UI benefits	1	2%	832	0%
Claimants who are deemed somewhat less likely than average to exhaust UI benefits	0	0%	0	0%
Claimants who are deemed least likely to exhaust UI benefits	0	0%	0	0%
Claimants who have both a high risk of UI benefit exhaustion and other characteristics that make them an appropriate participant	12	24%	119,938	13%
Selection for RESEA depends on other criteria, not on how likely claimants are to exhaust UI benefits	4	8%	23,850	3%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UCX=Unemployment Compensation for Ex-servicemembers. UI=Unemployment Insurance.				

Q2a2: The logic of selecting claimants with high risk of benefit exhaustion is that RESEA can have a larger impact on the outcomes of those claimants than on other claimants. In your opinion, which of the following types of claimants would benefit most—in terms of better employment outcomes and reduced UI duration—from being selected for RESEA?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Claimants who are most likely to exhaust UI benefits	26	51%	709,773	75%
Claimants who are somewhat more likely than average to exhaust UI benefits	1	2%	8,442	1%
Claimants who are somewhat less likely than average to exhaust UI benefits	1	2%	17,296	2%
Claimants who are least likely to exhaust UI benefits	2	4%	25,389	3%
All claimants are similarly likely to benefit, regardless of how likely they are to exhaust UI benefits	21	41%	191,141	20%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q2a3: What elements are included in your state's profiling model?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Education	31	61%	541,741	57%
Job tenure	31	61%	637,245	67%
Previous industry	30	59%	637,576	67%
Previous occupation	28	55%	538,442	57%
Local unemployment rate	18	35%	294,224	31%
Wage replacement rate	14	27%	110,504	12%
Delay in filing for benefits	15	29%	218,612	23%
High quarter wage rate	8	16%	134,232	14%
Number of base period employers	18	35%	255,448	27%
Month or season	15	29%	273,574	29%
Severance pay	5	10%	50,387	5%
Other (please specify)	44	86%	857,901	90%
Unable to obtain that information	6	12%	90,403	9%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q2a4: In some states, AJCs might be referred to more claimants than they can serve right away. Does this occur in your state?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	17	33%	300,212	32%
No	34	67%	651,829	68%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center.				

Q2a5: In your experience, which of the following most accurately characterizes how AJCs typically decide which referred claimants to schedule an initial RESEA for?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Local offices schedule those with the highest profiling scores first	7	41%	125,398	42%
Local offices schedule those with lower profiling scores first	0	0%	0	0%
Local offices choose claimants using some approach that is not related to their background or risk of benefit exhaustion (e.g., in alphabetical order, by last four SSN digits, using a random number generator in Excel, etc.)	3	18%	10,902	4%
Other (please specify)	7	41%	163,912	55%
Total	17		300,212	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. SSN=Social Security number.				

Q2a6: In your experience, what other factors do AJCs most often use in deciding which referred claimants to schedule an initial RESEA for if they do not have the capacity to schedule all of them?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Veteran status	7	44%	91,193	31%
Prior participation in AJC services	0	0%	0	0%
Geographic proximity of claimants' residence to the AJC	1	6%	12,563	4%
Claimants' prior occupation or industry	1	6%	17,023	6%
Other (please specify)	0	0%	0	0%
I am not aware of any other factors	8	50%	193,701	65%
Total	16		297,457	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment.

Q2a7: In your experience, to what extent do AJCs vary in their approach to selecting participants for whom to schedule an initial RESEA meeting?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
There is no local variation. All local offices select RESEA participants in the same way. [SKIP TO Q3a1]	15	88%	286,817	96%
There is some local variation. Most local offices follow similar procedures, with slight differences.	0	0%	0	0%
There is substantial variation. Local offices follow a wide range of selection procedures.	0	0%	0	0%
I don't know	2	12%	13,395	4%
Total	17		300,212	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment.

Q3a1: How many weeks into the claim does selection for RESEA typically occur?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Week 2	15	29%	263,543	28%
Week 3	23	45%	471,805	50%
Week 4	5	10%	96,934	10%
Week 5	5	10%	57,837	6%
Week 6 or later	3	6%	61,922	7%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q3a2: Once selected, how are UI claimants notified of that selection and their participation requirements for RESEA?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Email	32	63%	526,011	55%
Telephone	21	41%	375,046	39%
Mailed letter	49	96%	948,069	100%
Online (UI website, mobile app)	20	39%	495,039	52%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q3b1: How soon after notification does the initial meeting occur?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Week 1	10	20%	304,710	32%
Week 2	33	65%	415,159	44%
Week 3	6	12%	118,247	12%
Week 4	2	4%	113,925	12%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q3b2: On average, in which claim week would you estimate that initial RESEA meetings are held? (Please enter an integer.)				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
1	1	2%	1,628	0%
2	3	6%	73,992	8%
3	7	14%	187,483	20%
4	15	29%	241,091	25%
5	11	22%	213,354	22%
6	7	14%	133,440	14%
7	4	8%	26,662	3%
8	3	6%	74,391	8%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3b3: Which of the following most closely describes your state's method for scheduling the initial RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
State or AJC staff schedule the initial meeting. Claimants can notify staff if there are extenuating circumstances that prevent them from attending at that time. Staff then reschedule the meeting for a different time.	26	52%	462,981	50%
State or AJC staff schedule the initial meeting. Claimants can reschedule the meeting for a different date/time if there are extenuating circumstances.	7	14%	187,723	20%
State or AJC staff schedule the initial meeting. Claimants are invited to reschedule for a different time if another time would be more convenient.	4	8%	77,320	8%
Claimants self-schedule the meeting, within a window of a week or less provided by the state.	2	4%	5,795	1%
Claimants self-schedule the meeting, within a window more than a week provided by the state.	11	22%	200,926	21%
Total	50		934,745	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment.				

Q3b4: Which of the following options are available to claimants to schedule or reschedule the initial RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Online (e.g., UI website, mobile app)	16	64%	217,310	44%
Telephone	23	92%	461,613	94%
In-person (e.g., at AJC)	20	80%	426,991	87%
Other (please specify)	2	8%	52,404	11%
Total	25		489,060	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q3b5: Which of the following options is the method that claimants most commonly use to schedule or reschedule the initial RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Online (e.g., UI website, mobile app)	11	52%	200,926	45%
Telephone	8	38%	204,180	46%
In-person (e.g., at AJC)	2	10%	91,141	21%
Other (please specify)	3	14%	58,784	13%
Total	21		442,880	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q3c1: Where do initial RESEA meetings typically occur?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
In-person at an AJC	36	71%	660,187	69%
In-person at a location other than an AJC (please specify)	2	4%	71,691	8%
Remotely by phone call (audio, not video)	25	49%	594,833	62%
Remotely by videoconference	33	65%	666,463	70%
Other remote option (please specify)	0	0%	0	0%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment.				

Q3c2: Is the option to hold the initial RESEA meeting remotely, rather than in-person, an option for all claimants or only some?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
All claimants	36	86%	729,013	90%
Only some claimants	6	14%	78,334	10%
Total	42		807,347	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3c3: Which types of clients have the option to hold the initial RESEA meeting remotely?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Claimants who live far from an in-person meeting location	1	17%	7,550	10%
Claimants who live within travelling distance of an in-person location, but who have some other type of barrier to attending (please specify acceptable barriers)	1	17%	6,324	8%
Other (please specify)	4	67%	64,460	82%
Total	6		78,334	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3c4: Which of the following types of staff participate in the initial RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
RESEA grant-funded staff	48	94%	855,241	90%
UI staff (e.g., UI adjudicators)	6	12%	34,391	4%
Wagner-Peyser staff	29	57%	586,137	62%
WIOA staff	15	29%	202,279	21%
Other staff (please specify)	3	6%	20,563	2%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance. WIOA=Workforce Innovation and Opportunity Act.				

Q3c5: Which of the following must occur as part of the initial RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Assess compliance with UI requirements (e.g., work search, able and available)	51	100%	952,041	100%
Refer to any appropriate employment workshops	44	86%	898,438	94%
Schedule (but do not conduct) orientation to AJC services	10	20%	224,860	24%
Conduct orientation to AJC services	44	86%	895,357	94%
Register with Employment Service (if claimant has not done so already)	48	94%	893,433	94%
Conduct assessments (of skills, barriers, interests, etc.)	39	76%	719,103	76%
Provide general labor market information	39	76%	539,471	57%
Provide individualized labor market information	44	86%	897,726	94%
Create reemployment plan	47	92%	903,929	95%
Review and, if necessary, create or revise a résumé	38	75%	809,694	85%
Refer to any appropriate individualized career services	46	90%	906,233	95%
Make employment matches and job referrals	31	61%	543,118	57%
Other (please specify)	3	6%	16,485	2%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q3d1: How are AJC orientations most commonly conducted?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
One-on-one	25	49%	385,110	40%
Group, including RESEA claimants only	14	27%	216,673	23%
Group, including UI claimants, whether RESEA or non-RESEA	2	4%	11,920	1%
Group, both UI and general AJC populations	1	2%	51,219	5%
Independently, via online orientation	9	18%	287,119	30%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q3d2: Beyond the basic information and resources, in which individualized career services does your state make particular efforts to engage RESEA participants?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Assessments of job-related qualifications and interests	34	67%	627,440	66%
Individualized reemployment plan	48	94%	914,096	96%
Career planning assistance	38	75%	622,241	65%
Individualized labor market information	43	84%	798,350	84%
Information on occupational training opportunities	35	69%	463,173	49%
Referrals to particular job openings	41	80%	701,103	74%
Other individualized employment service (please specify)	6	12%	35,725	4%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3d3: Which RESEA participants typically receive individualized career services?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
All RESEA participants	41	80%	739,187	78%
Only RESEA participants identified through assessments as needing individualized services	8	16%	151,003	16%
Few or no RESEA participants	0	0%	0	0%
I don't know	2	4%	61,851	6%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3d4: After helping the claimant create an individual reemployment plan, how often do staff follow up with claimants to check on their progress carrying out the plan and provide further help that the claimant might need?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Regularly, every week or two	8	16%	162,890	17%
Regularly, every month or so	6	12%	58,737	6%
Once or twice, but not on a regular, ongoing basis	24	47%	295,738	31%
This type of staff follow-up is not a specific part of RESEA	13	25%	434,676	46%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q3d5: After helping the claimant create an individual reemployment plan, does your state use any automated methods (e.g., automated emails or messages) to check with claimants about their job search progress?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	8	16%	105,914	11%
No	40	78%	807,192	85%
I don't know	3	6%	38,935	4%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q3d6: If AJC staff who provide employment services become aware of potential claimant non-compliance with eligibility requirements, what feedback mechanisms have been set up to communicate non-compliance to the UI system?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
There is an online portal for those AJC staff to report UI compliance issues.	26	51%	522,256	55%
There is a dedicated email address for those AJC staff to use to report UI compliance issues.	28	55%	575,731	60%
There is a dedicated telephone number for those AJC staff to use to report UI compliance issues.	5	10%	90,241	9%
None of the above dedicated mechanisms exist for those AJC staff to report UI compliance issues. Communication occurs through less formal channels.	6	12%	84,139	9%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. UI=Unemployment Insurance.				

Q3e1: Are subsequent RESEA meetings a feature of your RESEA program? A subsequent meeting is defined as one that includes a one-on-one unemployment compensation review (including review of work search requirements, if not waived, and referral to adjudication if issues are identified) and review of claimant's activities to determine if additional assistance is needed to support the claimant's return to suitable work (see Unemployment Insurance Program Letter No. 10-22)

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
No, we do not conduct subsequent RESEAs	21	41%	398,543	42%
Yes, for at least some claimants we conduct a second RESEA, but never a third	18	35%	301,395	32%
Yes, we conduct a third RESEA for at least some claimants	8	16%	102,188	11%
Yes, we conduct four or more RESEAs for at least some claimants	4	8%	149,915	16%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q3e2: At what point does the second RESEA typically occur since the initial claim?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
4 weeks or less	14	47%	179,927	33%
5-6 weeks	10	33%	282,429	51%
7-9 weeks	4	13%	26,515	5%
10 weeks or more	2	7%	64,627	12%
Total	30		553,498	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q3e3: Which RESEA participants are required to attend a second RESEA?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
All RESEA participants	21	70%	368,146	67%
RESEA participants who staff deem to be in need of more help in finding a job (e.g., based on assessment results at the first RESEA)	7	23%	162,741	29%
RESEA participants who have had some non-compliance with eligibility requirements during the claim	0	0%	0	0%
RESEA participants who request a follow-up meeting	3	10%	81,224	15%
Other (please specify)	3	10%	30,161	5%
Total	30		553,498	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q4a1: Which of the following most accurately reflects what occurs after a claimant fails to report to a scheduled RESEA meeting?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Benefits are immediately and indefinitely suspended until the failure to report is remedied or until an adjudication shows that the failure to report was for cause.	33	65%	555,326	58%
Benefits are immediately suspended for a week.	4	8%	43,829	5%
The case is adjudicated. If the adjudication finds that the failure to report was not for cause, then benefits are suspended indefinitely until the failure to report is remedied.	4	8%	19,697	2%
The case is adjudicated. If the adjudication finds that the failure to report was not for cause, then benefits are suspended for a week.	10	20%	333,189	35%
No adjudication or suspension because of COVID-19.	0	0%	0	0%
Other (please describe)	1	2%	12,496	1%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q4a2: What steps does your state take to reduce rates of failure to report?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Remind claimants by letter	22	43%	483,078	51%
Remind claimants by phone	40	78%	752,780	79%
Remind claimants by email	39	76%	745,784	78%
Remind claimants by text	10	20%	222,163	23%
In RESEA notification communications, highlight penalties for failure to report	37	73%	613,927	64%
Increase the consequences of failure to report (e.g., lengthier suspensions of benefits)	6	12%	91,975	10%
Give claimants greater flexibility to schedule or reschedule meetings	23	45%	494,814	52%
Other (please specify)	5	10%	87,130	9%
No steps have been taken to reduce failure to report	0	0%	0	0%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q4b1: Which of the following most accurately describes your state's primary motivation when reviewing work search through the RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
The work search review is intended to help claimants understand and comply with work search requirements	17	33%	379,674	40%
The work search review is intended to identify and penalize those claimants who are not complying with work search requirements.	1	2%	22,289	2%
The work search review is intended to improve claimants' work search practices and help them return to work more quickly.	33	65%	550,078	58%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q4b2: Which of the following most accurately characterizes the work search review efforts that occur as part of the eligibility assessments?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Staff review claimants' log of reported work search contacts	42	82%	866,615	91%
Staff might ask about how many contacts were made, but do not review specific reported contacts	16	31%	311,042	33%
Work search review is handled by online system	10	20%	125,971	13%
No review - work search currently waived	0	0%	0	0%
Other (please specify)	1	2%	1,185	0%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q4b3: For claimants who, during the initial eligibility assessment, are found to not have met work search or able and available requirements, which of the following is the most common outcome?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Claimants are found ineligible for benefits for the period(s) covered and benefits are suspended indefinitely until the claimant is shown to be in compliance	19	40%	181,295	22%
Claimants are found ineligible for benefits for the period(s) covered and benefits are suspended for a definite period (e.g., a week)	20	42%	523,312	64%
Claimants might be warned, but after adjudication do not lose benefits	9	19%	116,816	14%
Total	48		821,423	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q4c1: Current RESEA program guidance requires enrollment in Wagner-Peyser Act-funded Employment Services as a core component of RESEA. When does your state's program complete enrollment for each claimant?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Before the end of the first week of the UI claim	7	14%	103,946	11%
When claimants are notified of the requirement to attend an RESEA meeting	7	14%	144,431	15%
During the initial RESEA meeting	32	63%	648,834	68%
As a follow-up activity after completion of the RESEA meeting	4	8%	49,464	5%
Other (please specify)	0	0%	0	0%
I don't know	1	2%	5,366	1%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q4c2: How does your state enroll each RESEA claimant into Wagner-Peyser Act-funded Employment Services?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
An automated system conducts Wagner-Peyser enrollment	15	29%	407,987	43%
An RESEA staff member – who does not meet with the claimant – manually completes enrollment	2	4%	16,610	2%
The RESEA staff member who meets with the claimant manually completes enrollment	31	61%	483,150	51%
Other (please specify)	3	6%	22,642	2%
I don't know	1	2%	24,557	3%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q4c3: What steps has your state taken to more fully integrate RESEA programs with WIOA and Wagner-Peyser-funded services?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Include WIOA or Wagner-Peyser staff in the RESEA meeting where eligibility assessment occurs	28	55%	496,238	52%
Work with the State Workforce Board to promote integration	16	31%	350,146	37%
Work through the WIOA State Plan to promote RESEA integration	26	51%	552,507	58%
Integrate data systems to allow staff access to both UI and workforce data	26	51%	464,170	49%
Train WIOA or Wagner-Peyser staff on RESEA procedures and requirements	38	75%	658,988	69%
Work with local workforce development boards to create or implement an AJC orientation tailored to RESEA claimants	12	24%	300,804	32%
Align internal RESEA reporting with WIOA performance measures	25	49%	625,326	66%
Other (please specify)	4	8%	37,477	4%
No significant steps have been taken to integrate programs	1	2%	24,557	3%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment. WIOA=Workforce Innovation and Opportunity Act.				

Q4d1: Which of the following features does your program use to alter claimants' behavior?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Use positively themed messaging in communications with claimants	28	55%	354,309	37%
Invoke social norms to motivate claimants	5	10%	72,002	8%
Simplify communications with claimants due to limited attention	24	47%	400,547	42%
Send automated reminders (emails, letters, calls, texts, etc.) to claimants about upcoming meetings	28	55%	631,973	66%
Have staff contact claimants to remind them about upcoming meetings	38	75%	775,163	81%
Other (please specify)	0	0%	0	0%
No, we have not explicitly incorporated behavioral insights into our RESEA program	2	4%	65,883	7%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q5a_1: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of sufficient funds to provide appropriate reemployment services

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	1	2%	1,628	0%
Moderate challenge	11	22%	194,828	20%
Slight challenge	8	16%	108,180	11%
Not a challenge	31	61%	647,405	68%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_2: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of sufficient funds to rigorously verify eligibility for UI

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	2	4%	8,008	1%
Moderate challenge	5	10%	13,614	1%
Slight challenge	11	22%	265,048	28%
Not a challenge	33	65%	665,371	70%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.

Q5a_3: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of AJC capacity to serve enough RESEA claimants

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	11	22%	209,015	22%
Moderate challenge	12	24%	125,361	13%
Slight challenge	14	27%	157,944	17%
Not a challenge	14	27%	459,721	48%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
AJC=American Job Center. RESEA=Reemployment Services and Eligibility Assessment.

Q5a_4: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Claimants' failure to report to RESEA meetings

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	6	12%	66,613	7%
Moderate challenge	26	51%	404,946	43%
Slight challenge	15	29%	409,892	43%
Not a challenge	4	8%	70,590	7%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_5: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Claimants' lack of full engagement with reemployment services

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	5	10%	96,663	10%
Moderate challenge	19	37%	316,075	33%
Slight challenge	23	45%	483,637	51%
Not a challenge	4	8%	55,666	6%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_6: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Problems coordinating with local workforce development boards and the WIOA system

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	2	4%	30,937	3%
Moderate challenge	5	10%	149,540	16%
Slight challenge	15	29%	172,067	18%
Not a challenge	29	57%	599,497	63%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment. WIOA=Workforce Innovation and Opportunity Act.

Q5a_7: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of data systems to fully support appropriate feedback loops

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	8	16%	98,181	10%
Moderate challenge	10	20%	293,010	31%
Slight challenge	13	25%	166,186	17%
Not a challenge	20	39%	394,664	41%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_8: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of funds to comply with evidence and evaluation requirements

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	2	4%	2,813	0%
Moderate challenge	5	10%	71,047	7%
Slight challenge	7	14%	90,687	10%
Not a challenge	37	73%	787,494	83%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_9: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of technical expertise to comply with evidence and evaluation requirements

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	5	10%	40,807	4%
Moderate challenge	10	20%	100,231	11%
Slight challenge	16	31%	333,313	35%
Not a challenge	20	39%	477,690	50%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_10: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of technical expertise to update profiling models

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	8	16%	284,737	30%
Moderate challenge	8	16%	67,147	7%
Slight challenge	18	35%	242,213	25%
Not a challenge	17	33%	357,944	38%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

Q5a_11: Based on your experience, to what extent is each of the following a challenge to your state in operating your RESEA program? Lack of physical or technological capacity to serve claimants in-person or remotely

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Major challenge	2	4%	41,430	4%
Moderate challenge	8	16%	120,881	13%
Slight challenge	15	29%	289,778	30%
Not a challenge	26	51%	499,952	53%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
RESEA=Reemployment Services and Eligibility Assessment.

**Q5b_1: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities.
Increasing the use of individualized career services**

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	34	67%	638,220	67%
Somewhat recommend	15	29%	306,515	32%
Do not recommend	2	4%	7,306	1%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.
DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_2: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Increasing the provision of customized labor market information to inform claimants' decisions

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	28	55%	529,973	56%
Somewhat recommend	16	31%	197,597	21%
Do not recommend	7	14%	224,471	24%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_3: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Increasing the use of earn-while-you-learn training? (e.g., on-the-job training, apprenticeship)

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	32	63%	533,637	56%
Somewhat recommend	15	29%	379,242	40%
Do not recommend	4	8%	39,162	4%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_4: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Using a broader range of assessments to identify claimants' reemployment needs

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	22	43%	257,385	27%
Somewhat recommend	19	37%	525,152	55%
Do not recommend	9	18%	163,180	17%
Recommend against	1	2%	6,324	1%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_5: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Using more intensive case management

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	22	43%	417,208	44%
Somewhat recommend	23	45%	373,056	39%
Do not recommend	5	10%	137,816	14%
Recommend against	1	2%	23,961	3%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_6: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Increasing the use of behavioral nudges to support behaviors that will help claimants meet employment goals and increase compliance with UI requirements.

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	19	37%	525,100	55%
Somewhat recommend	24	47%	359,878	38%
Do not recommend	7	14%	51,174	5%
Recommend against	1	2%	15,889	2%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.

Q5b_7: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Selecting claimants other than those who are most likely to exhaust UI benefits

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	21	41%	213,400	22%
Somewhat recommend	19	37%	527,014	55%
Do not recommend	8	16%	148,267	16%
Recommend against	3	6%	63,360	7%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.

Q5b_8: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. More intensively verifying eligibility

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	13	25%	231,943	24%
Somewhat recommend	21	41%	473,994	50%
Do not recommend	14	27%	225,028	24%
Recommend against	3	6%	21,076	2%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_9: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Strengthening penalties for failure to report or comply with UI eligibility requirements

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	15	30%	162,976	17%
Somewhat recommend	22	44%	447,524	47%
Do not recommend	9	18%	247,601	26%
Recommend against	4	8%	91,035	10%
Total	50		949,136	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_10: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Conducting more RESEA follow-up meetings per claimant

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	23	45%	540,913	57%
Somewhat recommend	17	33%	262,186	28%
Do not recommend	6	12%	84,310	9%
Recommend against	5	10%	64,632	7%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

Q5b_11: How strongly would you recommend each of the following to other states and DOL as ways to make RESEA programs more effective? Some options might include increasing emphasis on existing program activities. Improving the feedback loops between UI and AJC staff.

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Strongly recommend	36	71%	656,492	69%
Somewhat recommend	12	24%	198,204	21%
Do not recommend	3	6%	97,345	10%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

AJC=American Job Center. DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.

UI=Unemployment Insurance.

Q6a1: How well do you feel your state understands the new RESEA requirements for evidence of effectiveness and performance?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Very well	23	45%	514,596	54%
Somewhat well	24	47%	360,937	38%
Not well at all	4	8%	76,508	8%
Total	51		952,041	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

RESEA=Reemployment Services and Eligibility Assessment.

Q6b1: To your knowledge, has your office participated in an evaluation of any kind in the past five years?

	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	12	24%	118,659	12%
No	33	66%	680,407	72%
I don't know	5	10%	151,198	16%
Total	50		950,264	

Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.

Q6b2: What kind of evaluations have you completed?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Impact evaluation using random assignment (aka, an experimental impact evaluation)	8	67%	87,939	74%
Impact study with a comparison group that did not use random assignment (aka, a quasi-experimental impact evaluation)	0	0%	0	0%
Outcomes study (e.g., program performance study)	6	50%	58,375	49%
Implementation study	1	8%	12,563	11%
Cost study (i.e., a systematic disaggregation of the costs of different program elements)	0	0%	0	0%
Other (please specify)	0	0%	0	0%
Total	12		118,659	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6b3: How were these evaluations conducted?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Part of larger national or multi-state evaluation	0	0%	0	0%
Our office contracted or partnered with a local evaluator	5	42%	65,034	55%
Our office conducted the evaluation using a third-party evaluator	7	58%	55,039	46%
I don't know	1	8%	6,136	5%
Total	12		118,659	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6b4: How would you rate those experiences participating in evaluations?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Mostly positive	8	67%	85,169	72%
Somewhat positive	3	25%	25,940	22%
Not at all positive	1	8%	7,550	6%
I don't know	0	0%	0	0%
Total	12		118,659	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6b5: Have you released one or more reports of the evaluation's findings?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes, an interim report has been released	3	30%	40,988	39%
Yes, a final report has been released	2	20%	31,205	30%
No	5	50%	33,550	32%
Maybe	0	0%	0	0%
I don't know	0	0%	0	0%
Total	10		105,743	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6b6: Did you use any RESEA grant funds for any evaluation of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes, we used the full 10 percent that is allowed by statute	4	40%	38,669	45%
Yes, we used some funds, but less than 10 percent of our grant	4	40%	28,055	33%
Yes, we intend to use the full 10 percent that is allowed by statute	1	10%	2,008	2%
Yes, we intend to use some funds, but less than 10 percent of our grant	1	10%	17,552	20%
No	0	0%	0	0%
I don't know	0	0%	0	0%
Total	10		86,284	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6c1: Are you currently conducting any evaluations of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes— and the evaluation is still in planning stages (no Statement of Work has been developed)	7	14%	63,382	7%
Yes— and a Statement of Work (or similar planning document) is complete, but we do not yet have an evaluator	5	10%	120,647	13%
Yes— and we have an evaluator, but have not begun data collection or analysis	11	22%	244,641	26%
Yes— and we have begun data collection (e.g., on randomly assigned claimants) or analysis	19	38%	418,248	44%
Yes—and an interim report has been released.	2	4%	34,852	4%
No	6	12%	65,965	7%
Maybe	0	0%	0	0%
I don't know	0	0%	0	0%
Total	50		947,735	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6c2: Why not?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Evaluations require too much staff time to conduct or contract out	0	0%	0	0%
Staff do not have the expertise needed to conduct or oversee evaluations	0	0%	0	0%
Evaluations are too expensive	0	0%	0	0%
The state's RESEA program already has a sufficient evidence base	1	20%	5,249	14%
High staff turnover	0	0%	0	0%
COVID-19 has left us with too few resources	0	0%	0	0%
Other reasons	4	80%	32,208	86%
I don't know	0	0%	0	0%
Total	5		37,457	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6c3: What kind of evaluations are underway or ongoing?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Impact evaluation using random assignment (aka, an experimental impact evaluation)	26	59%	481,648	54%
Impact study with a comparison group that did not use random assignment (aka, a quasi-experimental impact evaluation)	12	27%	309,857	35%
Outcomes study (e.g., program performance study)	15	34%	268,399	30%
Implementation study	10	23%	217,993	25%
Cost study (i.e., a systematic disaggregation of the costs of different program elements)	1	2%	4,306	0%
Other	2	5%	42,707	5%
Total	44		884,299	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6c4: How are these evaluations being conducted?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Part of larger national or multi-state evaluation	3	7%	179,760	21%
Our office contracted or partnered with a local evaluator	17	40%	415,274	48%
Our office conducted the evaluation using a third-party evaluator	27	64%	532,445	62%
I don't know	0	0%	0	0%
Total	42		861,140	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6c5: How would you rate your experiences participating in these evaluations?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Mostly positive	25	64%	618,444	72%
Somewhat positive	14	36%	241,829	28%
Not at all positive	0	0%	0	0%
I don't know	0	0%	0	0%
Total	39		860,273	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6c6: Are you using any RESEA grant funds for any evaluation of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes, we used the full 10 percent that is allowed by statute	17	40%	301,495	34%
Yes, we used some funds, but less than 10 percent of our grant	13	31%	442,535	50%
Yes, we intend to use the full 10 percent that is allowed by statute	7	17%	82,729	9%
Yes, we intend to use some funds, but less than 10 percent of our grant	4	10%	33,329	4%
No	1	2%	17,023	2%
I don't know	0	0%	0	0%
Total	42		877,111	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6d1: What has your state done to plan for future RESEA program evaluation and evidence requirements?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Held internal discussions with RESEA staff	33	66%	709,123	75%
Other activity	0	0%	0	0%
None of the above	2	4%	53,974	6%
I don't know	2	4%	11,690	1%
Discussed with State ES, UI, WIOA, or LMI office	22	44%	425,646	45%
Consulted other states one-to-one or through regional, NASWA, or other national meetings	21	42%	486,297	51%
Consulted with outside partners or consultants	20	40%	405,824	43%
Attended DOL's evaluation technical assistance webinars or viewed them through WorkforceGPS	44	88%	875,326	92%
Reviewed evaluation technical assistance resources on WorkforceGPS	38	76%	791,871	83%
Reviewed resources on RESEA evidence standards and/or reviews of existing studies, available on DOL's CLEAR	41	82%	843,148	89%
Contacted the RESEA Evaluation Technical Assistance Helpline (RESEA@abtassoc.com)	22	44%	548,332	58%
Initiated or completed procurement of third-party evaluation services	21	42%	582,837	61%
Total	50		950,264	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. CLEAR=Clearinghouse for Labor Evaluation and Research. DOL=U.S. Department of Labor. ES=Employment Service. LMI=Labor Market Information. NASWA=National Association of State Workforce Agencies. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance. WIOA=Workforce Innovation and Opportunity Act				

Q6d2: Are you currently planning to conduct any additional evaluations of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes— and the evaluation is still in planning stages (no Statement of Work has been developed)	11	22%	101,652	11%
Yes— and a Statement of Work (or similar planning document) is complete, but we do not yet have an evaluator	3	6%	101,600	11%
Yes— and we have an evaluator, but have not begun data collection or analysis	6	12%	208,760	22%
Yes— and we have begun data collection (e.g., on randomly assigned claimants) or analysis	3	6%	51,217	5%
No	7	14%	50,780	5%
Maybe	14	28%	376,005	40%
I don't know	6	12%	60,250	6%
Total	50		950,264	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6d3: Why aren't you currently planning to conduct any evaluations of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Evaluations require too much staff time to conduct or contract out	0	0%	0	0%
Staff do not have the expertise needed to conduct or oversee evaluations	0	0%	0	0%
Evaluations are too expensive	0	0%	0	0%
Evaluation is not necessary at this time	0	0%	0	0%
The state's RESEA program already has a sufficient evidence base	1	50%	15,889	73%
COVID-19 has left us with too few resources	0	0%	0	0%
Other	1	50%	5,949	27%
I don't know	0	0%	0	0%
Total	2		21,838	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6d4: Which type of evaluations do you plan to conduct?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Random assignment impact evaluation (aka, an experimental impact evaluation)	13	31%	261,394	30%
Impact evaluation with a comparison group that does not use random assignment (aka, quasi-experimental impact evaluation)	8	19%	249,935	29%
Outcomes study (e.g., program performance study)	10	24%	89,335	10%
Process study	2	5%	9,354	1%
Implementation study	7	17%	143,474	17%
Cost study (i.e., a systematic disaggregation of the costs of different program elements)	0	0%	0	0%
Other	0	0%	0	0%
I don't know	17	40%	379,093	44%
Total	42		868,176	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6d5: Which aspects of the RESEA program do you plan to evaluate?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Program as a whole	24	65%	454,965	54%
Required workshop (on job readiness or job search)	4	11%	33,309	4%
Remote vs in-person services	8	22%	93,840	11%
Other	0	0%	0	0%
I don't know	6	16%	250,522	30%
Career and labor market information	2	5%	29,859	4%
Criteria used to select RESEA claimants (e.g., likelihood of exhaustion)	8	22%	231,311	28%
Ways to develop a reemployment plan	4	11%	45,029	5%
Job search assistance	4	11%	37,500	4%
Approaches to reduce failure to report	10	27%	157,459	19%
Penalties for non-compliance/failure to report	1	3%	17,296	2%
Adding or removing subsequent RESEA meetings	8	22%	110,392	13%
Providing more individualized or intensive career services	13	35%	164,713	20%
Total	37		839,234	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6d6: In federal fiscal year 2023 (FY23), do you plan to use any RESEA grant funds for any evaluation of your RESEA program?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes, we intend to use the full 10 percent that is allowed by statute	17	49%	345,665	43%
Yes, we intend to use some funds, but less than 10 percent of our grant	15	43%	388,594	48%
No	3	9%	76,973	9%
I don't know	0	0%	0	0%
Total	35		811,232	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6e1: States might choose to cooperate on their evaluations with other states to pool grant funds and conduct larger evaluations. Does your state plan on participating in a multi-state evaluation?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Yes	3	6%	188,288	20%
Maybe	7	14%	54,608	6%
No	32	63%	632,489	66%
I don't know	9	18%	76,656	8%
Total	51		952,041	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6e2: How interested would your state be in participating in a multi-state evaluation like this?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Very interested	2	4%	30,341	4%
Somewhat interested	23	48%	269,465	35%
Not at all interested	9	19%	107,461	14%
I don't know	14	29%	356,486	47%
Total	48		763,753	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6e3: What do you see as the most important benefits of participating in a multi-state evaluation?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Opportunity to work with a lead administrative organization (DOL or other)	7	17%	135,208	16%
Opportunity to pool evaluation to get a larger sample	26	62%	529,225	63%
Access to the expertise of other states UI and WIOA offices	14	33%	239,484	28%
Access to a larger pool of external evaluators	6	14%	136,283	16%
Opportunity to learn about successes in other states	24	57%	647,232	77%
Opportunity to take advantage of existing state data partnerships	5	12%	36,001	4%
Other (please specify)	1	2%	2,008	0%
I don't know	5	12%	106,753	13%
Total	42		844,580	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance. WIOA=Workforce Innovation and Opportunity Act.				

Q6e5: How interested would your state be in participating in future DOL-sponsored studies of RESEA programs? (Please select one.)				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Very interested	14	29%	329,067	36%
Somewhat interested	23	47%	411,211	45%
Not at all interested	4	8%	38,894	4%
I don't know	8	16%	142,584	15%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. DOL=U.S. Department of Labor. RESEA=Reemployment Services and Eligibility Assessment.				

Q6f1: How would you rate your staff's expertise in designing formal evaluations?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Excellent	10	20%	232,948	25%
Good	9	18%	183,747	20%
Satisfactory	6	12%	53,866	6%
Needs improvement	11	22%	288,207	31%
I don't know	13	27%	162,988	18%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6f2: How would you rate your staff's expertise in contracting with research partners and overseeing evaluations?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Excellent	9	18%	256,186	28%
Good	14	29%	230,479	25%
Satisfactory	12	24%	268,774	29%
Needs improvement	6	12%	98,481	11%
I don't know	8	16%	67,836	7%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

Q6f3: How much does your office currently use and analyze the data it already collects on individual RESEA participants to assess how the program is working?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
A lot	20	41%	493,304	54%
Some	16	33%	165,246	18%
A little	9	18%	224,671	24%
Not at all	1	2%	17,552	2%
I don't know	3	6%	20,983	2%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6f4: How would you rate the quality of your state's data on individual RESEA participants?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Excellent	8	16%	217,548	24%
Good	21	43%	281,560	31%
Satisfactory	11	22%	205,068	22%
Needs improvement	5	10%	160,529	17%
I don't know	4	8%	57,051	6%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment.				

Q6f5: How would you rate your state's technical ability to link RESEA participant data? (i.e., UI claims data) to wage records, workforce data, and any other important data?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Excellent	13	27%	243,219	26%
Good	18	37%	328,561	36%
Satisfactory	5	10%	42,901	5%
Needs improvement	10	20%	281,596	31%
I don't know	3	6%	25,479	3%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023. RESEA=Reemployment Services and Eligibility Assessment. UI=Unemployment Insurance.				

Q6f6: What methods do you find most effective for receiving evaluation technical assistance?				
	N of States	% of States	N of Selected Claimants	% of Selected Claimants
Webinars	35	71%	694,334	75%
Conferences, workshops, or other in-person group meetings	34	69%	580,900	63%
One-on-one coaching and support	37	76%	723,943	79%
Written guidance (e.g., toolkits, checklists, etc.)	38	78%	820,644	89%
Other (please specify)	2	4%	195,381	21%
I don't know	0	0%	0	0%
Total	49		921,756	
Note: Totals reflect the number of respondents. The number of selected responses might not sum to total, because respondents could select more than one response. Field dates for Wave 4: May-July 2023.				

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Additional Resources and Information

DOL's RESEA Helpline: RESEA@abtassoc.com

Additional RESEA evaluation technical assistance resources are available here:

https://rc.workforcegps.org/resources/2019/07/30/17/32/RESEA_Evaluation_Evidence_Resources

Study reports, publications, and other materials are available here:

<https://www.dol.gov/agencies/oasp/evaluation/completedstudies/RESEA-Evidence-Building-Implementation-Study>

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